

Queries Related to Nivesh Mitra

Q- What is Nivesh Mitra ?

A-Government of Uttar Pradesh has launched '**Nivesh Mitra**', a web based online facility for entrepreneurs desirous of setting up an enterprise in UP. Udyog Bandhu, a Govt. Agency for Investment Promotion, is acting as a nodal agency for implementation of this project.

Nivesh Mitra has been envisaged as a simple, user friendly, entrepreneur centric web application that enables existing & prospective investors and entrepreneurs to get online clearances/NOC's from concerned department with ease and minimal "running around". Now entrepreneur will not need running from pillar to post for filling and submitting various application forms manually with a number of enclosures in order to get the requisite clearances as for setting up of an industry he requires these approvals and the requisite forms may vary depending on the nature of unit to be set up, its size, location and so on. The fact that most of the times there is very little information available to get this process streamlined makes this a difficult exercise, consuming a lot of time, money and energy. Needless to say, these requirements are necessary for proper regulation and facilitation of industrial development.

Nivesh Mitra acts as a seamless interface, aimed to facilitate faster and time bound issuance of various approvals needed by entrepreneur desirous of setting up of an enterprise in U.P. It provides a hassle free and user friendly platform between existing & prospective investors and entrepreneurs and various departments to ensure faster and time bound issuance of various approvals.

Entrepreneurs setting up small, medium & large scale industry have to file application forms mandatorily through this system. Nivesh Mitra provides the facility of online submission and updating of all forms required for various approvals by the entrepreneurs.

Q- How to use 'Nivesh Mitra' Portal?

A-For Nivesh Mitra portal enterprenuer has to visit <http://niveshmitra.up.nic.in>. On portal on Entrepreneur Login click on 'Register Here' button.

Q- What are the advantages of applying through 'Nivesh Mitra'?

A-Single front-end portal interface across multiple departments enabling global access

Transparent, unified, one-stop solution for investors with time bound delivery

of services

- Investor onboarding without need for physical interaction with various departments
- Online application submission, payments, tracking of status, approvals and issuance of the certificate(s)
- Comprehensive checklist of all requisite approvals
- Information wizard to suggest pre-establishment and pre-operation clearances
- Common Application Form (CAF) to capture common information only once
- Saves time, money and energy as repeated visits to different departments not required
- Automatic SMS and e-mail response to entrepreneur generated at each stage
- Dashboard view of approvals, clearances in pipeline, etc
- Two-way interaction on digital platform between entrepreneurs and departments
- Channel for routing queries and interacting with departments for additional documentation
- Third party verification of certificates / licenses

Q- How to apply for electricity service through Nivesh Mitra ?

A-For Applying for Services on Nivesh Mitra the applicant should have login ID and password.

The Entrepreneur after login will see the Dashboard on the status of no. of services he has applied

The Entrepreneur clicks on “Apply for Permissions/ NOCs/ License to apply for the service

The Entrepreneur selects the Unit for which he/ she wants to avail service

The Entrepreneur selects the Unit and sees all the Departments and Forms to be applied

The Entrepreneur selects Department and Service and clicks on “Proceed” at the bottom of the page

The Entrepreneur land on the page to apply for the service selected and clicks on form icon

After filling the respective form and its submission the Entrepreneur will successfully apply for service on Nivesh Mitra

Q- How payment can be done ?

A-Entrepreneurs can make payments towards processing fee of applications online through any of the following methods:

- 1.Through Internet Banking
2. Offline payment at specific bank branches

Q-For which department Nivesh Mitra can be used?

A-The following Government departments have been presently included in the umbrella of Nivesh Mitra:

Directorate of Industries

Pollution Control Board

Commercial Tax

Power

Excise

Factories

Labour

Fire

Electrical Safety

Food & Drug Admin.

Forest

Q- What is helpline number for Nivesh Mitra Portal ?

A-Helpline number is 0522-2238902, email address- nivesh.mitra@gov.in.

Q- If Entrepreneur have some query regarding electricity connection whom to contact?

A-Entrepreneur can contact on Electricity helpline no 1912 or contact the Executive Engineer of his area. Contact details of all Executive Engineer available on www.pvvn.org