

**STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER-2 (FY-2026-27)**  
**(PASCHIMANCHAL VIDYUT VITRAN NIGAM LTD.)**

From Month : (07/2026)      To Month : (09/2026)

| Sr.No.                         | LEVEL OF FORUM | NAME OF FORUM WITH CODE             | No. of Grievances outstanding at the close of previous quarter | No. of Grievances received during the quarter | No. of Grievances disposed during the quarter | No. of Grievances pending at the close of the quarter | No. of Grievances pending which are older than two months | No. of sittings of CGRFs in the quarter |
|--------------------------------|----------------|-------------------------------------|----------------------------------------------------------------|-----------------------------------------------|-----------------------------------------------|-------------------------------------------------------|-----------------------------------------------------------|-----------------------------------------|
| (A)                            | (B)            | (C)                                 | (D)                                                            | (E)                                           | (F)                                           | (G)                                                   | (H)                                                       | (I)                                     |
| 1                              | COMPANY        | PVVNL DISCOM (40000)                | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| <b>TOTAL FOR COMPANY LEVEL</b> |                |                                     | <b>0</b>                                                       | <b>0</b>                                      | <b>0</b>                                      | <b>0</b>                                              | <b>0</b>                                                  | <b>0</b>                                |
| <b>Zone Level</b>              |                |                                     |                                                                |                                               |                                               |                                                       |                                                           |                                         |
| 1                              | ZONE           | SAHARANPUR (46000)                  | 6                                                              | 0                                             | 3                                             | 3                                                     | 3                                                         | 8                                       |
| 2                              | ZONE           | MUZAFFARNAGAR                       | 0                                                              | 1                                             | 0                                             | 1                                                     | 0                                                         | 1                                       |
| 3                              | ZONE           | GHAZIABAD 1 (42000)                 | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 4                              | ZONE           | GHAZIABAD 2                         | 0                                                              | 1                                             | 0                                             | 1                                                     | 0                                                         | 1                                       |
| 5                              | ZONE           | GHAZIABAD 3                         | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 6                              | ZONE           | NOIDA (45000)                       | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 1                                       |
| 7                              | ZONE           | MEERUT 1 (43000)                    | 12                                                             | 3                                             | 12                                            | 3                                                     | 0                                                         | 7                                       |
| 8                              | ZONE           | BULANDSHAHAH (41000)                | 1                                                              | 0                                             | 0                                             | 1                                                     | 1                                                         | 1                                       |
| 9                              | ZONE           | MORADABAD (44000)                   | 10                                                             | 0                                             | 8                                             | 2                                                     | 2                                                         | 0                                       |
| 10                             | ZONE           | GAJRAULA                            | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 11                             | ZONE           | MEERUT 2                            | 1                                                              | 0                                             | 0                                             | 1                                                     | 1                                                         | 0                                       |
| <b>TOTAL FOR ZONE LEVEL</b>    |                |                                     | <b>30</b>                                                      | <b>5</b>                                      | <b>23</b>                                     | <b>12</b>                                             | <b>7</b>                                                  | <b>19</b>                               |
| <b>Circle Level</b>            |                |                                     |                                                                |                                               |                                               |                                                       |                                                           |                                         |
| 1                              | CIRCLE         | EUDC 2 NOIDA/COMMERCIAL             | 25                                                             | 0                                             | 2                                             | 23                                                    | 23                                                        | 12                                      |
| 2                              | CIRCLE         | EDC HAPUR                           | 2                                                              | 2                                             | 2                                             | 2                                                     | 0                                                         | 2                                       |
| 3                              | CIRCLE         | EDC LONI                            | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 4                              | CIRCLE         | EUDC MUZAFFARNAGAR                  | 27                                                             | 10                                            | 23                                            | 14                                                    | 4                                                         | 3                                       |
| 5                              | CIRCLE         | EUDC MORADABAD                      | 4                                                              | 0                                             | 0                                             | 4                                                     | 4                                                         | 0                                       |
| 6                              | CIRCLE         | EDC 2 MUZAFFARNAGAR                 | 0                                                              | 4                                             | 0                                             | 4                                                     | 0                                                         | 0                                       |
| 7                              | CIRCLE         | EUDC 1 GHAZIABAD                    | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 8                              | CIRCLE         | EUDC MEERUT                         | 0                                                              | 141                                           | 118                                           | 23                                                    | 0                                                         | 2                                       |
| 9                              | CIRCLE         | EDC RAMPUR                          | 0                                                              | 1                                             | 0                                             | 1                                                     | 0                                                         | 0                                       |
| 10                             | CIRCLE         | EDC GHAZIABAD                       | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 11                             | CIRCLE         | EDC BUNOR                           | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 12                             | CIRCLE         | EDC 1 BULANDSHAHAH                  | 2                                                              | 1                                             | 0                                             | 3                                                     | 2                                                         | 0                                       |
| 13                             | CIRCLE         | EDC 1 MEERUT                        | 0                                                              | 1                                             | 0                                             | 1                                                     | 0                                                         | 0                                       |
| 14                             | CIRCLE         | EDC BAGHPAT                         | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 15                             | CIRCLE         | EUDC SAHARANPUR                     | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 16                             | CIRCLE         | EDC 2 MEERUT                        | 7                                                              | 0                                             | 3                                             | 4                                                     | 4                                                         | 1                                       |
| 17                             | CIRCLE         | EDC DHAMPUR                         | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 18                             | CIRCLE         | EUDC Transhindaon/Arthala GHAZIABAD | 6                                                              | 1                                             | 4                                             | 3                                                     | 2                                                         | 2                                       |
| 19                             | CIRCLE         | EDC 1 MUZAFFARNAGAR                 | 13                                                             | 1                                             | 1                                             | 13                                                    | 13                                                        | 1                                       |
| 20                             | CIRCLE         | EUDC 1 NOIDA/TECHNICAL              | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 21                             | CIRCLE         | EDC 1 SAHARANPUR                    | 0                                                              | 2                                             | 0                                             | 2                                                     | 0                                                         | 0                                       |
| 22                             | CIRCLE         | EDC AMROHA                          | 1                                                              | 0                                             | 0                                             | 1                                                     | 1                                                         | 0                                       |
| 23                             | CIRCLE         | EDC 2 BULANDSHAHAH                  | 0                                                              | 0                                             | 0                                             | 0                                                     | 0                                                         | 0                                       |
| 24                             | CIRCLE         | EDC 2 SAHARANPUR                    | <b>FORMATION UNDER PROCESS</b>                                 |                                               |                                               |                                                       |                                                           |                                         |
| 25                             | CIRCLE         | EDC SHAMLI                          |                                                                |                                               |                                               |                                                       |                                                           |                                         |
| 26                             | CIRCLE         | EDC 1 MORADABAD                     |                                                                |                                               |                                               |                                                       |                                                           |                                         |
| 27                             | CIRCLE         | EDC SAMBHAL                         |                                                                |                                               |                                               |                                                       |                                                           |                                         |
| 28                             | CIRCLE         | EDC 3 BULANDSHAHAH                  |                                                                |                                               |                                               |                                                       |                                                           |                                         |
| <b>TOTAL FOR CIRCLE LEVEL</b>  |                |                                     | <b>87</b>                                                      | <b>164</b>                                    | <b>153</b>                                    | <b>98</b>                                             | <b>53</b>                                                 | <b>23</b>                               |