

STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER-3 (FY-2025-26)
(PASCHIMANCHAL VIDYUT VITRAN NIGAM LTD.)

Month From : (10/2025) Month To : (12/2025)

Sr.No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter	No. of Grievances pending which are older than two months	No. of sittings of CGRFs in the quarter
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
1	COMPANY	PVVNL DISCOM (40000)	6	0	6	0	0	14
TOTAL FOR COMPANY LEVEL			6	0	6	0	0	14
Zone Level								
1	ZONE	SAHARANPUR (46000)	11	1	0	12	12	10
2	ZONE	MUZAFFARNAGAR	0	0	0	0	0	0
3	ZONE	GHAZIABAD 1 (42000)	0	1	0	1	0	0
4	ZONE	GHAZIABAD 2	1	0	0	1	1	2
5	ZONE	GHAZIABAD 3	0	0	0	0	0	0
6	ZONE	NOIDA (45000)	2	0	0	2	2	0
7	ZONE	MEERUT 1 (43000)	17	1	4	14	13	10
8	ZONE	BULANDSHAHAH (41000)	1	1	0	2	2	1
9	ZONE	MORADABAD (44000)	16	0	0	16	16	0
10	ZONE	GAJRAULA	15	0	0	15	15	0
11	ZONE	MEERUT 2	1	0	0	1	1	0
TOTAL FOR ZONE LEVEL			64	4	4	64	62	23
Circle Level								
1	CIRCLE	EUDC 2 NOIDA	6	1	0	7	5	0
2	CIRCLE	EDC HAPUR	6	1	3	4	4	2
3	CIRCLE	EDC LONI	1	0	0	1	1	3
4	CIRCLE	EUDC 3 GHAZIABAD	0	0	0	0	0	0
5	CIRCLE	EUDC MUZAFFARNAGAR	0	0	0	0	0	0
6	CIRCLE	EUDC MORADABAD	4	0	0	4	4	0
7	CIRCLE	EDC 2 MUZAFFARNAGAR	0	0	0	0	0	0
8	CIRCLE	EUDC 1 GHAZIABAD	0	0	0	0	0	0
9	CIRCLE	EUDC MEERUT	0	0	0	0	0	0
10	CIRCLE	EDC RAMPUR	2	0	0	2	2	0
11	CIRCLE	EDC GHAZIABAD	2	0	0	2	2	12
12	CIRCLE	EDC BIJNOR	0	0	0	0	0	0
13	CIRCLE	EDC 1 BULANDSHAHAH	2	0	0	2	2	0
14	CIRCLE	EDC 1 MEERUT	4	0	2	2	2	1
15	CIRCLE	EDC BAGHPAT	2	0	0	2	2	3
16	CIRCLE	EUDC SAHARANPUR	2	0	1	1	1	4
17	CIRCLE	EDC 2 MEERUT	7	0	0	7	7	0
18	CIRCLE	EDC DHAMPUR	0	0	0	0	0	0
19	CIRCLE	EUDC 2 GHAZIABAD	3	0	0	3	3	2
20	CIRCLE	EDC 1 MUZAFFARNAGAR	14	0	0	14	14	0
21	CIRCLE	EUDC 1 NOIDA	0	0	0	0	0	0
22	CIRCLE	EDC 1 SAHARANPUR	0	1	0	1	0	1
23	CIRCLE	EDC AMROHA	0	1	0	1	0	0
24	CIRCLE	EDC 2 SAHARANPUR	FORMATION UNDER PROCESS					
25	CIRCLE	EDC SHAMLI						
26	CIRCLE	EDC 1 MORADABAD						
27	CIRCLE	EDC 2 BULANSHAHAH						
28	CIRCLE	EDC SAMBHAL						
29	CIRCLE	EDC 3 BULANDSHAHAH						
TOTAL FOR CIRCLE LEVEL			55	4	6	53	49	28