

STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER-2 (FY-2025-26)
(PASCHIMANCHAL VIDYUT VITRAN NIGAM LTD.)

Month From : (07/2025) Month To : (09/2025)

Sr.No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter	No. of Grievances pending which are older than two months	No. of sittings of CGRFs in the quarter
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
1	COMPANY	PVVNL DISCOM (40000)	2	1 Received+ (5 Received from Moradabad zone CGRF)	2	6	0	13
TOTAL FOR COMPANY LEVEL			2	6	2	6	0	13
Zone Level								
1	ZONE	SAHARANPUR (46000)	13	1	2 Disposed + (1 Transfer to EUDC SRE)	11	10	10
2	ZONE	MUZAFFARNAGAR	0	0	0	0	0	0
3	ZONE	GHAZIABAD 1 (42000)	0	0	0	0	0	0
4	ZONE	GHAZIABAD 2	1	0	0	1	1	2
5	ZONE	GHAZIABAD 3	0	0	0	0	0	0
6	ZONE	NOIDA (45000)	2	0	0	2	2	1
7	ZONE	MEERUT 1 (43000)	16	1	0	17	16	7
8	ZONE	BULANDSHAHAH (41000)	1	0	0	1	1	0
9	ZONE	MORADABAD (44000)	21	0	(5 Transfer to company level cgrf meerut)	16	16	0
10	ZONE	GAJRAULA	24	1	10	15	15	1
11	ZONE	MEERUT 2	1	0	0	1	1	1
TOTAL FOR ZONE LEVEL			79	3	12 Cases Disposed & 06 Cases Transferred	64	62	22
Circle Level								
1	CIRCLE	EUDC 2 NOIDA	6	0	0	6	6	0
2	CIRCLE	EDC HAPUR	7	1	2	6	6	3
3	CIRCLE	EDC LONI	1	0	0	1	1	0
4	CIRCLE	EUDC 3 GHAZIABAD	0	0	0	0	0	0
5	CIRCLE	EUDC MUZAFFARNAGAR	1	0	1	0	0	1
6	CIRCLE	EUDC MORADABAD	4	0	0	4	4	0
7	CIRCLE	EDC 2 MUZAFFARNAGAR	0	0	0	0	0	0
8	CIRCLE	EUDC 1 GHAZIABAD	0	0	0	0	0	0
9	CIRCLE	EUDC MEERUT	0	0	0	0	0	0
10	CIRCLE	EDC RAMPUR	2	0	0	2	2	0
11	CIRCLE	EDC GHAZIABAD	3	0	1	2	2	9
12	CIRCLE	EDC BIJNOR	0	0	0	0	0	0
13	CIRCLE	EDC 1 BULANDSHAHAH	1	1	0	2	2	0
14	CIRCLE	EDC 1 MEERUT	6	0	2	4	4	1
15	CIRCLE	EDC BAGHPAT	2	0	0	2	2	1
16	CIRCLE	EUDC SAHARANPUR	0	1 Received+ (1Received from Saharanpur zone CGRF)	0	2	0	0
17	CIRCLE	EDC 2 MEERUT	7	0	0	7	7	0
18	CIRCLE	EDC DHAMPUR	0	0	0	0	0	0
19	CIRCLE	EUDC 2 GHAZIABAD	2	1	0	3	2	0
20	CIRCLE	EDC 1 MUZAFFARNAGAR	14	0	0	14	14	0
21	CIRCLE	EUDC 1 NOIDA	0	0	0	0	0	0
22	CIRCLE	EDC 1 SAHARANPUR	0	0	0	0	0	0
23	CIRCLE	EDC AMROHA	0	0	0	0	0	0
24	CIRCLE	EDC 2 SAHARANPUR	FORMATION UNDER PROCESS					
25	CIRCLE	EDC SHAMLI						
26	CIRCLE	EDC 1 MORADABAD						
27	CIRCLE	EDC 2 BULANSHAHAH						
28	CIRCLE	EDC SAMBHAL						
29	CIRCLE	EDC 3 BULANDSHAHAH						
TOTAL FOR CIRCLE LEVEL			56	5	06 Disposed	55	52	15