Change of category

- [(i) "Category of Consumer" means the Tariff Schedule under which a consumer is billed as per latest applicable Tariff Order of the Commission.
- The applicant shall apply for change of category from one tariff rate schedule to another on the format prescribed at Annexe 4.13.
- (ii) In case sanction of new category is not permitted under any law in force, the Licensee shall inform the consumer within 15 days from the date of acceptance of application.
- (iii) The Licensee shall inspect the premises to verify and shall change the category within 10 working days from the date of acceptance of application.
- (iv) Change of category shall be effective from next billing cycle.
- (v) No case of unauthorized use of energy shall be booked by the Licensee if detected after the consumer had applied for change of category and change is legally permissible.
- (vi) The application of the consumer shall be treated as fresh application and accordingly he will deposit processing fees, new additional security, if any, and execute supplementary agreement wherever necessary.]