

Procedure for Reconnection

- [(a) A Connection that is disconnected permanently shall not be reconnected and the consumer shall have to apply for a new connection.
- (b) In case of temporary disconnection, supply shall be reconnected after the cause of disconnection has been removed.
- (c) ^{3 (1)} [If the disconnection was on account of non-payment of bill, the connection shall be reconnected on an application of the consumer accompanied by the copy of the notice,
- (d) *On receipt of payment of dues along with the prescribed disconnection and reconnection fee. Supply shall be reconnected within 24 hours of the submission of the complete application. Provided where service cable/conductor has to be re-erected, the connection shall be reconnected within 48 hours.*
- (e) *If payment is made by Cheque (other than Banker's Cheque) supply may be reconnected after realisation of the Cheque.*
- (f) *In other cases, the applicant shall apply for reconnection after removal of the cause along with the prescribed disconnection & reconnection fee and the following documents:*
- (i) *Receipt of payment of disconnection/reconnection fee.*
 - (ii) *Test report by a LEC, if the disconnection was made under clauses 4.36 (d) and 4.36 (e).*
 - (iii) *Documentary evidence of removal of cause if the disconnection was made under clause 4.36 (b).*
 - (iv) *An affidavit in cases covered under clause 4.36 (e).*
 - (v) *Receipt of payment for regularisations of excess load (security amount, system loading etc) in cases covered under clause 4.36 (f)*

The Licensee shall inspect the premises on intimation of removal of cause of disconnection by the consumer and if he is satisfied that the cause of disconnection has been removed the supply shall be reconnected within 24 hours of intimation.]

Details of clause 4.36 please read disconnection procedure.