STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER
(PASCHIMANCHAL VIDYUT VITRAN NIGAM LTD.)

Month From : (01/2024) Month To : (03/2024)

Sr.No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarte	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarte (D)+(E)+(F)	No. of Grievances pending which are older than two months	No. of sittings of CGRFs in the quarter
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
1	COMPANY	PVVNL DISCOM (40000)	1	1	1	1	0	5
TOTAL FOR COMPANY LEVEL			**1**	**1**	**1**	**1**	**0**	**5**
1	ZONE	SAHARANPUR (46000)	35	0	0	35	35	0
2	ZONE	GHAZIABAD 1 (42000)	19	5	0	24	24	2
3	ZONE	NOIDA (45000)	0	0	0	0	0	0
4	ZONE	MEERUT 1 (43000)	43	4	5	42	38	5
5	ZONE	BULANDSHAHAR (41000)	29	0	0	29	29	0
6	ZONE	MORADABAD (44000)	50	4	4	50	47	3
7	ZONE	GHAZIABAD 2	**FORMATION UNDER PROCESS**					
8	ZONE	GHAZIABAD 3						
9	ZONE	GAJRAULA						
10	ZONE	MUZAFFARNAGAR						
11	ZONE	MEERUT 2						
TOTAL FOR ZONE LEVEL			**176**	**13**	**9**	**180**	**173**	**10**
1	CIRCLE	EUDC 2 NOIDA	0	0	0	0	0	0
2	CIRCLE	EDC HAPUR	0	0	0	0	0	0
3	CIRCLE	EDC LONI	0	0	0	0	0	0
4	CIRCLE	EUDC 3 GHAZIABAD	0	0	0	0	0	0
5	CIRCLE	EUDC MUZAFFARNAGAR	0	0	0	0	0	0
6	CIRCLE	EUDC MORADABAD	0	0	0	0	0	0
7	CIRCLE	EUDC 1 NOIDA	**FORMATION UNDER PROCESS**					
8	CIRCLE	EDC 2 MUZAFFARNAGAR						
9	CIRCLE	EUDC 1 GHAZIABAD						
10	CIRCLE	EUDC MEERUT						
11	CIRCLE	EDC RAMPUR						
12	CIRCLE	EDC GHAZIABAD						
13	CIRCLE	EDC BIJNOR						
14	CIRCLE	EDC 1 BULANDSHAHAR						
15	CIRCLE	EDC DHAMPUR						
16	CIRCLE	EDC 1 MEERUT						
17	CIRCLE	EDC 2 SAHARANPUR						
18	CIRCLE	EDC SHAMLI						
19	CIRCLE	EDC 1 MORADABAD						
20	CIRCLE	EDC BAGHPAT						
21	CIRCLE	EUDC 2 GHAZIABAD						
22	CIRCLE	EUDC SAHARANPUR						
23	CIRCLE	EDC 1 MUZAFFARNAGAR						
24	CIRCLE	EDC 2 BULANSHAHAR						
25	CIRCLE	EDC SAMBHAL						
26	CIRCLE	EDC AMROHA						
27	CIRCLE	EDC 1 SAHARANPUR						
28	CIRCLE	EDC 3 BULANDSHAHAR						
29	CIRCLE	EDC 2 MEERUT						
TOTAL FOR CIRCLE LEVEL			**0**	**0**	**0**	**0**	**0**	**0**