

Change of category

[(i) "Category of Consumer" means the Tariff Schedule under which a consumer is billed as per latest applicable Tariff Order of the Commission.

The applicant shall apply for change of category from one tariff rate schedule to another on the format prescribed at Annexe 4.13.

(ii) In case sanction of new category is not permitted under any law in force, the Licensee shall inform the consumer within 15 days from the date of acceptance of application.

(iii) The Licensee shall inspect the premises to verify and shall change the category within 10 working days from the date of acceptance of application.

(iv) Change of category shall be effective from next billing cycle.

(v) No case of unauthorized use of energy shall be booked by the Licensee if detected after the consumer had applied for change of category and change is legally permissible.

(vi) The application of the consumer shall be treated as fresh application and accordingly he will deposit processing fees, new additional security, if any, and execute supplementary agreement wherever necessary.]